Activation of telephones in Baljit Nagar

2484. SHRI ABANI ROY:
MISSFRIDATOPNO:

Will the Minister of COMMUNICATIONS be pleased to state

(a) whether it is a fact that telephone remain out of order in Baljit Nagar area under Karol Bagh Exchange for months together despite complaints being registered with the concerned J.T.O. Supervisor, S.D.E., A.E., D.E., D.G.M., G.M., and even his own Grievance Cell;

(b) the details of complaints registered with the MTNL during the month of May, 2001 from above area togetherwith the action taken thereon;

(c) the number of complaints still pending action togetherwith the reasons therefor; and

(d) what action Government propose to take on these complaints and by when?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS (SHRI TAPAN SIKDAR): (a) No. Sir. Some telephones remained faulty for more than seven days on account of multiple cable damages occurred during laying of water pipes by MCD.

(b) 1242 complaints were registered from Baljit Nagar area during the month of May, 2001. All these complaints have been attended.

(c) No complaint of May, 2001 is pending.

(d) Does not arise.

Overcharging by Reliance Mobile Company in Orissa

2485. MISS FRIDA TOPNO: Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether Reliance Mobile Company is operating in Dhenkanal in Orissa;

(b) if so, whether exorbitant rates are charged by it in comparison to other companies/Government; and

(c) if so, in what manner Government propose to tame Reliance Mobile Company?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS (SHRI TAPAN SIKDAR): (a) Yes, Sir.